| Set  | Items   | Description  |
|------|---------|--|
| S1   | 494046  | REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR    |
|      | 01      | N(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-   |
|      | W) 7    | TIME OR JIT  |
| S2   | 895414  | STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?     |
|      | OR      | SALE? ?  |
| S3   | 1217553 | CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?         |
| S4   | 354264  | AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-    |
|      | STOCK   |  |
| S5   | 1050935 | LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-    |
|      | TA      | OR MINIMUM OR MAXIMUM OR MIN() MAX                             |
| S6   | 361132  | DROPS OR HITS OR REACH? OR GOES() BELOW OR ATTAIN OR ARRIVE    |
| S7   | 334951  | NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR    |
|      |         | RANSMIT OR SEND OR EMAIL OR E() MAIL OR ELECTRONIC() MAIL OR - |
|      |         | LLETIN()BOARD  |
| S8   | 1161282 | MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-    |
|      | OM?     |  |
| S9   |         | (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMME-  |
|      |         | E OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-   |
|      |         | RING)  |
| S10  | 70800   | S2 (2N) S3   |
| S11  | 2377    |  |
| S12  | 34509   | S7 (10N) S8  |
| S13  | 72      | S11 (S) S12  |
| S14  | 22      | S13(S) (S4 OR S5 OR S6)  |
| S15  | 1       | S14 (S) S9   |
| S16  | 22      | RD S14 (unique items)  |
| S17  | 15      | S16 NOT PY>2001  |
|      | w files | 5 (B) 1071 0001 (9) 00   |
| rıle | •       | form(R) 1971-2004/Nov 09                                       |
|      | (c) 200 | 04 ProQuest Info&Learning                                      |

#### 17/3,K/2

DIALOG(R) File 15:ABI/Inform(R)

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02065861 60802502

#### Ain't nothing like the real thing

Hoffman, Constantine Von

CIO v13n22 PP: 96-106 Sep 1, 2000

ISSN: 0894-9301 JRNL CODE: CIO

ABSTRACT: Real - time inventory management capability lets a company constantly track every product it sells from when it's manufactured, or when it arrives in its warehouse, to when it hits the buyer's door. Some websites have done the necessary back-end integration to be able to tell their customers the truth about whether a product is in stock. But many have had to resort to workarounds that fall far short of offering real-time information. Companies now get orders in many different ways - phone, websites, e - mail , fax or in-person at brick-and-mortar stores - making it harder to ensure that inventory information is accurate.

#### 17/3,K/8

DIALOG(R) File 15:ABI/Inform(R)

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00883703 95-33095

#### BusinessWorks

Leach, Lynne

Management Accounting v76n1 PP: 52-53 Jul 1994

ISSN: 0025-1690 JRNL CODE: NAA

WORD COUNT: 1029

...TEXT: can be assigned a unique ID number.

The order entry program allows for an unlimited number of quotations, orders, and invoices. It automatically updates accounts receivable, inventory control, and job cost. In addition, quotes or orders are converted immediately to sales invoices. You...

#### 17/3,K/9

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00798717 94-48109

Determination of near optimal stock levels for multi-echelon distribution inventories

Masters, James M

Journal of Business Logistics v14n2 PP: 165-195 1993

ISSN: 0735-3766 JRNL CODE: JBL

WORD COUNT: 8676

TEXT: Managers are under increasing pressure to reduce inventories at all levels . Lower inventory investment can lead to higher asset productivity and to greater return on investment...

... chemical industry over the period from 1970 to 1987.(1) The apparent success of the "Just in Time" approach to inventory control in the production environment has sent management looking for ways to make similar dramatic reductions in post-production distribution inventories. Firms have

developed "Quick Response" and "Direct **Store** Delivery" systems(2) to **send** frequent, small replenishment shipments to retail locations in an attempt to emulate the Just-in...

... period as a result of implementing a quick response inventory approach that greatly increased item **availability** at retail stockage points.(3) However, the inventory theoretic basis for these systems has not...

... well developed. How much total inventory is required in such a system? How should this **quantity** be allocated across locations? What is the appropriate trade-off between reduction in inventory and...

#### 17/3,K/12

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00644495 92-59435

Technology Trends in Retail: An Executive Overview

Anonymous

Chain Store Age Executive v67n10 (Section 2) PP: 3-16 Oct 1992

ISSN: 0193-1199 JRNL CODE: CSA

WORD COUNT: 2994

...TEXT: to use them. These terminals are particularly promising because they can be applied in a **number** of different ways in retail: in the DC; in route accounting; and at the store **level**, in combination with electronic shelf tags. In this application, the terminals are used to read the shelf tags, count the inventory, and **automatically transmit** that information to an **inventory management** system.

Other newer technologies are trending upward as well. Some 28 percent of retailers are...

#### 17/3,K/13

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00579133 91-53480

Small World

Kernaghan, Sue

Telecom World PP: 20-22 Sep 1991 ISSN: 0963-0597 JRNL CODE: POT

...ABSTRACT: center at BT North America is the nerve center of the world's most far- reaching managed data network, BT's Global Network Services (GNS). GNS is a one-stop-shopping global network service that offers connectivity, together with network management and support - plus such applications as electronic mail , electronic data interchange, and electronic transaction services - to the world's business community. The control...

... every day. Multinationals are able to manage state-of-the-art business practices, such as just -in- time manufacturing, flexible management of inventory, and very short production runs, on an international scale with real-time information via a...

17/3,K/15

DIALOG(R)File 15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00263057 85-03490

Software for Retailers Covers Broad Operations Spectrum

Anonymous

Chain Store Age Executive v60nl2 PP: 62-68 Dec 1984

ISSN: 0193-1199 JRNL CODE: CSA

...ABSTRACT: manage inventory better. Advanced Business Computing Corp. has released a new version of its Retail Sales and Inventory Management System, which can be updated automatically to include daily sales performance. Fujitsu Systems of America has a Store Level System that provides department/class validation and credit authorization. Superex Business Software offers a package...

17/TI/1

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Haht touts demand chain management

17/TI/2

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Ain't nothing like the real thing

17/TI/3

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Pricing and cybersales

17/TI/4

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Software for accountants

17/TI/5

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Catalogers explore the Internet

17/TI/6

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Custody and settlement

17/TI/7

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Using bar codes for warehouse control

17/TI/8

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

BusinessWorks .

17/TI/9

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Determination of near optimal stock levels for multi-echelon distribution inventories

17/TI/10

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Explore EDI - And let your computers do the talking

17/TI/11

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Defining service levels to evaluate European logistics configurations

17/TI/12

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Technology Trends in Retail: An Executive Overview

17/TI/13

DIALOG(R) File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Small World

17/TI/14

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Painless Prospecting Through Automation

17/TI/15

DIALOG(R)File 15:(c) 2004 ProQuest Info&Learning. All rts. reserv.

Software for Retailers Covers Broad Operations Spectrum

Date: 10-Nov-04

| Set Items Description  |      |
|--|------|
| S1 3776551 REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE  | OR   |
| ON (1W) FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST   | (1-  |
| W) TIME OR JIT   |      |
| S2 339807 (STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER   |      |
| OR SALE? ?) (2N) (CONTROL OR MANAGEMENT OR MONITOR? OR REPO  | RT?  |
| OR TRACK?)   |      |
| S3 2177171 AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1)   | 4) – |
| STOCK  |      |
| S4 8912593 LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUANTITY OR MINIMUM OR | JO-  |
| TA OR MINIMUM OR MAXIMUM OR MIN() MAX  |      |
| S5 3061564 DROPS OR HITS OR REACH? OR GOES() BELOW OR ATTAIN OR ARRI   |      |
| S6 3253571 NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ?  |      |
| TRANSMIT OR SEND OR EMAIL OR E() MAIL OR ELECTRONIC() MAIL OF  | Χ –  |
| BULLETIN() BOARD   |      |
| S7 7745476 MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCK  | 3O-  |
| OM? ?  |      |
| S8 5068 S1(5N)S2   |      |
| S9 148741 S6(10N)S7  |      |
| S10 129 S8(S)S9  |      |
| S11 45 S10(S)(S3 OR S4 OR S5)  |      |
| S12 608816 (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COM  |      |
| RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR   | OR-  |
| DERING)  |      |
| S13 6 S11(S)S12  |      |
| S14 18 S11 NOT PY>2001   |      |
| ? show files   |      |
| File 20:Dialog Global Reporter 1997-2004/Nov 10  |      |
| (c) 2004 The Dialog Corp.  |      |

#### 14/3,K/2

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

19312779 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Yantra Extends Leadership In Multi-Enterprise Order and Inventory Management

PR NEWSWIRE

October 15, 2001

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 807

... order and inventory management functionality fully integrated with dynamic business process modeling, role-based participant management, deep event and alert management and business performance measurement.

#### 14/3,K/3

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

18757934 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert Messaging Technology

BUSINESS WIRE

September 11, 2001

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 356

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Technology include: notifying management by e-mail when sales opportunities have reached a critical stage; automatically forwarding call reports to sales management as e - mail attachments; alerting staff to pending maintenance or support renewal dates; notifying channel partners of new leads; and...

#### 14/3,K/4

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

16344009 (USE FORMAT 7 OR 9 FOR FULLTEXT)

MindArrow's Messenger Suite Available for Integration with Onyx CRM Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering BUSINESS WIRE

April 25, 2001

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT WORD COUNT: 669

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... engage customers at an enhanced level by combining the power of Onyx's customer relationship management with dynamic sales and marketing e - mail communications delivered as MindArrow Messages."

MindArrow's comprehensive application suite enhances e-mail communication efforts...

14/3,K/5

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

15859567 (USE FORMAT 7 OR 9 FOR FULLTEXT)
GlobalWare Strengthens ScanSoft's Worldwide Supply Chain
BUSINESS WIRE
March 28, 2001

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 870

#### (USE FORMAT 7 OR 9 FOR FULLTEXT)

... ScanSoft's customer P.O. numbers facilitates instantaneous order tracking and the ability to pre- notify customers of shipments.

"Our business model relative to content **management** and delivery to the marketplace is compelling to companies like ScanSoft," James R. Bartlett, CEO...

... GlobalWare Solutions, said. "ScanSoft could have chosen other manufacturers, but our experience, integrated solution, international reach, and commitment to benchmark performance was exactly what they were seeking."

About GlobalWare Solutions Headquartered...

#### 14/3,K/8

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

14005652 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Web-based systems help clients manage inventory
Sesha Sam

SOUTH CHINA MORNING POST, p3

November 30, 2000

JOURNAL CODE: FSCP LANGUAGE: English RECORD TYPE: FULLTEXT WORD COUNT: 445

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... customised Internet interface for each client; easy inventory tracking and record keeping; automatic stock replenishment alerts; realtime confirmation of delivery status; fast and efficient control over all logistics processes with a click on the keyboard.

The new joint venture's...

#### 14/3,K/9

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

13864839 (USE FORMAT 7 OR 9 FOR FULLTEXT)

New medical e-procurement system

Ferina Manecksha

NEW STRAITS TIMES (MALAYSIA)

November 20, 2000

JOURNAL CODE: FNST LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 587

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... control, drug replenishment alert, automatic online purchase of drugs and automatic report of existing stock **levels** of every drug in a clinic.

The software will be given free to the clinics...

#### 14/3,K/12

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

11522361 (USE FORMAT 7 OR 9 FOR FULLTEXT)

MAPICS, Inc. Delivers New Applications and Increased Functionality, Empowering Manufacturers to Evolve to e-Business

BUSINESS WIRE June 15, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1028

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... that extends the functionality of manufacturing order creation, release, maintenance and closeout. OBPM reduces the **amount** of time it takes to execute business functions and improves the handling of reporting discrepancies...

#### 14/3,K/13

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

11026993 (USE FORMAT 7 OR 9 FOR FULLTEXT)

OrderFusion Announces Industry's Most Comprehensive B2B Sell-Side eCommerce Platform

PR NEWSWIRE May 15, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1414

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... invoices and statements, issue credit/debit memos, perform both adjustments and transfers between accounts, and **update** buyers' credit limits and **status** in eOrder **Management** . -- eAnalytics provides suppliers with post-sales and marketing analysis, including detailed pre-packaged or customized...

#### 14/3,K/17

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

06068095 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Multiactive Software Ships Entice! E-business Solution

PR NEWSWIRE

July 06, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 870

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... marketing and promotion techniques, and the development of a one-to-one customer marketing experience. -- Interactive Sales and Customer Management -- Entice! builds on proven sales methodology and processes with a robust account management module. The...

... indicators are also reported in real-time, providing executives with an up-to-the-minute **status** of activities, such as Web traffic, projected online revenue, and marketing campaign effectiveness.

The Entice...

14/TI/1

DIALOG(R) File 20: (c) 2004 The Dialog Corp. All rts. reserv.

Business Objects Delivers BusinessObjects Application Foundation 2.5

14/TI/2

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Yantra Extends Leadership In Multi-Enterprise Order and Inventory Management

14/TI/3

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert Messaging Technology

14/TI/4

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

MindArrow's Messenger Suite Available for Integration with Onyx CRM Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering

14/TI/5

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

GlobalWare Strengthens ScanSoft's Worldwide Supply Chain

14/TI/6

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GlobalWare Strengthens ScanSoft's Worldwide Supply Chain

14/TI/7

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

ScanSoft Strengthens Worldwide Supply Chain

14/TI/8

DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Web-based systems help clients manage inventory

14/TI/9

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

New medical e-procurement system

14/TI/10

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

New medical e-procurement system

14/TI/11

. . . .

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

SPECIAL FEATURE: Global Access: Mobility to the max

14/TI/12

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

MAPICS, Inc. Delivers New Applications and Increased Functionality, Empowering Manufacturers to Evolve to e-Business

14/TI/13

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

OrderFusion Announces Industry's Most Comprehensive B2B Sell-Side eCommerce Platform

14/TI/14

DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

TIBBETT & BRITTEN: Tibbett & Britten and Woolworths in 'intelligent tagging' trials

14/TI/15

DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

w-Trade Technologies' New Wireless Financial Application Suite Makes Handheld Access to Trading, Banking, Research, and Other Integrated Financial Services a Reality for Consumers

14/TI/16

DIALOG(R)File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Noodle Kidoodle Announces Launch of New E-Commerce Website - NoodleKidoodle.com

14/TI/17

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

Multiactive Software Ships Entice! E-business Solution

14/TI/18

DIALOG(R) File 20:(c) 2004 The Dialog Corp. All rts. reserv.

UpShot Corporation Opens First International Office in Canada

| Set   | Items      | Description   |
|-------|------------|---|
| S1    | 849105     | REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR     |
|       | C          | ON (1W) FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1- |
|       |            | TIME OR JIT   |
| S2    | 1861988    | STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?      |
|       | OR         | SALE? ?   |
| S3    | 2088255    | CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?          |
| S4    | 557547     |   |
|       | ST         | COCK  |
| S5    | 1506243    | LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-     |
|       | TA         | A OR MINIMUM OR MAXIMUM OR MIN()MAX                             |
| S6    | 473036     | DROPS OR HITS OR REACH? OR GOES() BELOW OR ATTAIN OR ARRIVE     |
| s7    | 635226     |   |
|       | Τ          | 'RANSMIT OR SEND OR EMAIL OR E() MAIL OR ELECTRONIC() MAIL OR - |
|       | BU         | ULLETIN()BOARD  |
| S8    | 1702114    | MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-     |
|       | OM         | 1? ?  |
| S9    | 212691     | (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMME-   |
|       | RC         | CE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-   |
|       | DE         | CRING)  |
| S10   | 115384     | S2(2N)S3  |
| S11   | 2728       | S10(5N)S1   |
| S12   | 41238      | S7 (10N) S8   |
| S13   | 65         | S11(S)S12   |
| S14   | 18         | S13(S) (S4 OR S5 OR S6)   |
| S15   | 6          | S14 AND S9  |
| S16   | 16         | RD S14 (unique items)   |
| S17   | 10         | S16 NOT PY>2001   |
| ? sho | ow files   |   |
| File  | 610:Busine | ess Wire 1999-2004/Nov 10                                       |
|       |            | 004 Business Wire.  |
| File  |            | ess Wire 1986-1999/Feb 28                                       |
|       |            | 999 Business Wire   |
| File  |            | cial Times Fulltext 1982-2004/Nov 10                            |
|       | (c) 20     | 004 Financial Times Ltd   |

17/3,K/2 (Item 2 from file: 610)

DIALOG(R) File 610: Business Wire

(c) 2004 Business Wire. All rts. reserv.

00584078 20010911254B6421 (USE FORMAT 7 FOR FULLTEXT)

Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert Messaging Technology

Business Wire

Tuesday, September 11, 2001 15:10 EDT

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 358

Examples of Alert Messaging Technology include: notifying management by e - mail

when sales opportunities have reached a critical stage; automatically forwarding call reports to sales management as e - mail attachments;

staff to pending maintenance or support renewal dates; notifying channel partners of new leads; and...

17/3,K/3 (Item 3 from file: 610)

DIALOG(R) File 610: Business Wire

(c) 2004 Business Wire. All rts. reserv.

00506810 20010425115B6544 (USE FORMAT 7 FOR FULLTEXT)

MindArrow's Messenger Suite Available for Integration with Onyx CRM Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering Business Wire

Wednesday, April 25, 2001 08:01 EDT

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 680

...at Onyx Software. "With the

fully integrated solution, companies can engage customers at an enhanced

by combining the power of Onyx's customer relationship management with

sales and marketing e - mail communications delivered as MindArrow Messages."

MindArrow's comprehensive application suite enhances e-mail communication efforts...

(Item 4 from file: 610)

DIALOG(R) File 610: Business Wire

(c) 2004 Business Wire. All rts. reserv.

00488927 20010328087B8128 (USE FORMAT 7 FOR FULLTEXT)

GlobalWare Strengthens ScanSoft's Worldwide Supply ChainPartnership with GlobalWare Solutions allows ScanSoft to achieve significant productivity benefits through operationally-efficient fulfillment services

Business Wire

Wednesday, March 28, 2001 10:51 EDT

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 868

...productivity gains."

A key enabler is ScanSoft's access to real-time inventory information, order

status, and shipping information through GlobalWare's online tools. These automated systems will improve ScanSoft's...

...customer orders and inventory. GlobalWare's integration of ScanSoft's customer P.O. numbers facilitates instantaneous order tracking and the ability to prenotify customers of shipments.

"Our business model relative to content **management** and delivery to the marketplace is compelling to companies like ScanSoft," James R. Bartlett, CEO...

...GlobalWare Solutions, said. "ScanSoft could have chosen other manufacturers, but our experience, integrated solution, international reach, and commitment to benchmark performance was exactly what they were seeking."

About GlobalWare Solutions

Headquartered...

17/3,K/8 (Item 8 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00117278 19991011284B0001 (USE FORMAT 7 FOR FULLTEXT)

(SAP.) SAP Extends Comprehensive Telecommunications Solution Through mySAP.com to Include Integrated Customer Relationship Management

Business Wire Monday, October 11, 1999 03:17 EDT JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT DOCUMENT TYPE: NEWSWIRE WORD COUNT: 1,228

.:.the
following key areas:

Service provisioning effectively supports product or service sales; order generation and order management; escalation management; and order status inquiry up to automatic customer notifications. An easy-to-use product catalog, available through the Internet, allows for quick product ordering...

17/TI/1 (Item 1 from file: 610)
DIALOG(R) File 610: (c) 2004 Business Wire. All rts. reserv.

Business Objects Delivers BusinessObjects Application Foundation 2.5-Leading Analytic Application Framework Provides Enhanced Dashboard Features and Real Time Alerts For Building Enterprise Applications

17/TI/2 (Item 2 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

Lexnet Consulting Group Significantly Enhances CRM Functionality With Alert Messaging Technology

17/TI/3 (Item 3 from file: 610)
DIALOG(R) File 610: (c) 2004 Business Wire. All rts. reserv.

MindArrow's Messenger Suite Available for Integration with Onyx CRM Solution; Self-Service Sales and Marketing Tool Enhances CRM Offering

17/TI/4 (Item 4 from file: 610)
DIALOG(R) File 610: (c) 2004 Business Wire. All rts. reserv.

GlobalWare Strengthens ScanSoft's Worldwide Supply ChainPartnership with GlobalWare Solutions allows ScanSoft to achieve significant productivity benefits through operationally-efficient fulfillment services

17/TI/5 (Item 5 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

MAPICS, Inc. Delivers New Applications and Increased Functionality, Empowering Manufacturers to Evolve to e-Business

17/TI/6 (Item 6 from file: 610)
DIALOG(R)File 610:(c) 2004 Business Wire. All rts. reserv.

Culinary Software Services Debuts BevTec for Windows 98/95/NT/2000 at International Food & Beverage Expo

17/TI/7 (Item 7 from file: 610)
DIALOG(R) File 610: (c) 2004 Business Wire. All rts. reserv.

Noodle Kidoodle Announces Launch of New E-Commerce Website - NoodleKidoodle.com

17/TI/8 (Item 8 from file: 610)
DIALOG(R) File 610: (c) 2004 Business Wire. All rts. reserv.

(SAP.) SAP Extends Comprehensive Telecommunications Solution Through mySAP.com to Include Integrated Customer Relationship Management

17/TI/9 (Item 1 from file: 810)
DIALOG(R)File 810:(c) 1999 Business Wire . All rts. reserv.

Dendrite Reports Highest Quarterly Revenues in its History - Service Revenues up 19.5% from Last Year's Third Quarter

17/TI/10 (Item 1 from file: 476)
DIALOG(R)File 476:(c) 2004 Financial Times Ltd. All rts. reserv.

Contracts / Ericsson Information Systems

JMB

Date: 10-Nov-04

| Set<br>S1                             | Items<br>863436          | Description REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR |
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| ~-                                    | 01                       | N(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-TIME OR JIT |
| S2                                    | 1846961                  | STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?              |
|                                       |                          | SALE? ?   |
| S3                                    | 2322885                  | CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?                  |
| S4                                    | 538946                   | AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-             |
| •                                     | ST                       | OCK .   |
| S5                                    | 1634880                  | LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-             |
|                                       |                          | OR MINIMUM OR MAXIMUM OR MIN() MAX                                      |
| S6                                    | 560659                   | DROPS OR HITS OR REACH? OR GOES() BELOW OR ATTAIN OR ARRIVE             |
|                                       |                          | NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR             |
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| 00                                    |                          | LLETIN() BOARD  |
| S8                                    | 1826282                  | MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-             |
| S9                                    | 129224                   | S2 (2N) S3  |
| S10                                   | 2403                     |   |
| S11                                   | 40056                    |   |
| S12                                   | 54                       | S10(S)S11   |
| S13                                   | 28                       | S12(2S)(S4 OR S5 OR S6)   |
| S14 131156 (E OR ELECTRONIC OR ONLINE |                          | (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMME-           |
|                                       |                          | E OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-            |
|                                       | DE                       | RING)   |
| S15                                   | 6                        | S13 (2S) S14  |
| S16                                   | 6                        | RD (unique items)   |
| S17                                   | 27 RD S13 (unique items) |   |
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| LITE                                  |                          | 99 PR Newswire Association Inc  |
| File                                  | , ,                      | se Mercury Jun 1985-2004/Nov 09   |
|                                       |                          | 04 San Jose Mercury News  |
| File                                  |                          | -Hill Publications 1985-2004/Nov 05                                     |
|                                       |                          | 04 McGraw-Hill Co. Inc  |
|                                       |                          |   |

#### 18/3,K/1 (Item 1 from file: 613)

DIALOG(R) File 613: PR Newswire

(c) 2004 PR Newswire Association Inc. All rts. reserv.

00656943 20011015NEM034 (USE FORMAT 7 FOR FULLTEXT).

Yantra Extends Leadership In Multi-Enterprise Order Andto Commence PR Newswire

Monday, October 15, 2001 07:57 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 809

#### TEXT:

 $\ldots$  yantra.com), the leading provider of multi-enterprise commerce management

solutions, today announced the immediate availability of Version 4.0 of its

multi-enterprise order and inventory management suite. The new release extends Yantra's product leadership by providing best-of-breed order and inventory management functionality fully integrated with dynamic business

process modeling, role-based participant **management**, deep event and **alert** 

management and business performance measurement.

( Photo: http://www.newscom.com/cgi-bin/prnh/20000705/YANTLOGO )
Target , Motorola, Enron Industrial Markets and APL Direct Logistics

were among the first customers to take...

...and purchase orders across extended value chains."

"Solid architecture underpins Yantra's Multi-Enterprise Commerce  ${\tt Management}$  ," commented AMR Research in its August 21 AMR  ${\tt Alert}$  . "Yantra has

built an infrastructure layer -- a common data model, transaction workflow, participant management and...

#### 18/3,K/8 (Item 2 from file: 813)

DIALOG(R) File 813: PR Newswire

(c) 1999 PR Newswire Association Inc. All rts. reserv.

1310357

SFM042

First Web-Powered SFA Application Ready for Download

DATE: July 20, 1998 11:00 EDT WORD COUNT: 1,021

... information from disparate data sources within a single browser-based display. Live reports that include **Dynamic** Forecasting gives **sales** reps and **management** an up-to-the moment measurement of the sales outlook. Strategic intelligence can be disseminated effectively throughout the organization, as well as company information such as price changes, inventory **updates**, and late-breaking announcements.

Sales managers and executives enjoy real-time access to sales updates without having to interrupt sales personnel in the field, with a central information repository providing...

... virtual sales organization consisting of widely dispersed 'road warriors' needs an application that can be **reached** via a Web browser from

anywhere, anytime," said Tim Bajarin of Creative Strategies. "Any company

18/3,K/11 (Item 1 from file: 624)
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

#### 01154991

e-Business Enabler: SpaceWorks, Inc.: GEAE picks unknown over Netscape to build its e-business backbone.

By Donna Kaulkin Overhaul & Maintenance, Vol. VII, No. 1, Pg 64 January/February, 20 JOURNAL CODE: OM SECTION HEADING: E-BUSINESS/INFORMATION TECHNOLOGY WORD COUNT: 824

#### TEXT:

... days a week, self-service Web sales channel. OrderManager enables GEAE, for instance, to deliver real -time product selection and pricing, order submission, order management, fulfillment and tracking, as well as inventory availability updates and account status reports. SpaceWorks estimates that OrderManager can help companies reduce transaction costs by as much as...

18/TI/1 (Item 1 from file: 613)

DIALOG(R) File 613: (c) 2004 PR Newswire Association Inc. All rts. reserv.

Yantra Extends Leadership In Multi-Enterprise Order Andto Commence

18/TI/2 (Item 2 from file: 613)

DIALOG(R) File 613: (c) 2004 PR Newswire Association Inc. All rts. reserv.

UBICS, Inc. Acquires Stake in DSF InternetFourth Quarterss

18/TI/3 (Item 3 from file: 613)

DIALOG(R) File 613: (c) 2004 PR Newswire Association Inc. All rts. reserv.

Ubics, Inc. Announces Memorandum of Understanding to Acquire 70% Majority Stake in New Delhi-Based Dsf Internet Services Pvt Ltd.

18/TI/4 (Item 4 from file: 613)

DIALOG(R) File 613: (c) 2004 PR Newswire Association Inc. All rts. reserv.

Scansoft Strengthens Worldwide Supply Chain

18/TI/5 (Item 5 from file: 613)

DIALOG(R) File 613:(c) 2004 PR Newswire Association Inc. All rts. reserv.

W-Trade Technologies' New Wireless Financial Application Suite Makes Handheld Access to Trading, Banking, Research, And Other Integrated Financial Services A Reality for Consumers; First-to-Mark

18/TI/6 (Item 6 from file: 613)

DIALOG(R) File 613: (c) 2004 PR Newswire Association Inc. All rts. reserv.

Providential Brokers to Provide E-Gate Financial Tools For Their Clients Effective November 1, 1999

18/TI/7 (Item 1 from file: 813)

DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

Joseph Charles & Associates, Inc. Initiates Coverage on Workflow Management with a Buy Rating...12-Month Target Price \$12

18/TI/8 (Item 2 from file: 813)

DIALOG(R) File 813: (c) 1999 PR Newswire Association Inc. All rts. reserv.

First Web-Powered SFA Application Ready for Download

18/TI/9 (Item 3 from file: 813)

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Opis Corporation Announces SupportExpress 3.1; New Release Includes Breakthrough Integrated Defect Management and Enhanced Customization

18/TI/10 (Item 4 from file: 813)
DIALOG(R) File 813: (c) 1999 PR Newswire Association Inc. All rts. reserv.

MANZANITA ADDS TWO NEW MODULES TO BUSINESSWORKS FOR WINDOWS ACCOUNTING

18/TI/11 (Item 1 from file: 624)
DIALOG(R)File 624:(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

e-Business Enabler: SpaceWorks, Inc.: GEAE picks unknown over Netscape to build its e-business backbone.

JMB

Date: 10-Nov-04

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        Items
                Description
      5580199
                *deleted* REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC?
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              OR LIVE OR ON (1W) FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV?
              OR JUST (1W) TIME OR JIT
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S2
     14324681
             OR ORDER? ? OR SALE? ?
S3
     15642322
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             TRACK?
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             STOCK
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             RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
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                S14(S)(S7 OR S8)
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                RD (unique items)
S21
                S20 NOT PY>2001
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? logoff hold
       9:Business & Industry(R) Jul/1994-2004/Nov 08
         (c) 2004 The Gale Group
File 275: Gale Group Computer DB(TM) 1983-2004/Nov 10
         (c) 2004 The Gale Group
File 621: Gale Group New Prod. Annou. (R) 1985-2004/Nov 09
         (c) 2004 The Gale Group
File 636: Gale Group Newsletter DB(TM) 1987-2004/Nov 09
         (c) 2004 The Gale Group
File 16:Gale Group PROMT(R) 1990-2004/Nov 09
         (c) 2004 The Gale Group
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         (c) 1999 The Gale Group
File 148: Gale Group Trade & Industry DB 1976-2004/Nov 10
         (c) 2004 The Gale Group
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21/3,K/4 (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02952937 Supplier Number: 76932261 (USE FORMAT 7 FOR FULLTEXT)
SatisFusion Announces the First Comprehensive Online Parts Ordering System
Designed to Deliver Added Value to the Service Industry.

Business Wire, p0180

August 2, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 598

.. features:

- -- Online ordering;
- -- Order status inquiry;
- -- Personalized profile details;
- -- A powerful online help section.

The Online Parts Ordering feature enables authorized service centers to find parts by model number, part number and view...

...an issue concerning the amount of time it takes to fill out forms. The new **Online** Parts **Ordering** System lets servicers upload their parts requests directly from their own internal computer systems, reducing time and duplication of effort.

Providing flexible real-time order tracking and status, the Online Status Inquiry feature has been designed to allow service centers to search for orders by customer name, order date or part number. This feature also gives service centers added control in monitoring shipping dates and customer accounts.

The SatisFusion **Online** Parts **Ordering** System provides the highest level of customization through its personalized Profile Section. In this area...

...including credit terms, shipping procedures and more.

To obtain more information on the new SatisFusion Online Parts Ordering System or to schedule a demonstration, contact SatisFusion at 877/542-1700.

About SatisFusion With...

21/3,K/5 (Item 2 from file: 621)

DIALOG(R) File 621: Gale Group New Prod. Annou. (R) (c) 2004 The Gale Group. All rts. reserv.

02733957 Supplier Number: 67371672 (USE FORMAT 7 FOR FULLTEXT)

Office Depot Launches Second International E-Commerce Site.

Business Wire, p2318

Nov 28, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 673

... Access Office Depot on The Web at www.officedepot.fr

The Company Has Eleven Unique E - Commerce Sites Around The World

Office Depot, Inc. (NYSE:ODP), the world's largest seller of office products, announced that it has launched a new **electronic commerce** site for its office supplies in France under its Office Depot brand name (www.officedepot...

...2000.

This new French Web site incorporates many innovative features including Quick Order by Stock Number , which enables Office Depot customers to enter catalog orders online and Supplies QuickFind, which helps customers identify the correct supplies for their business machines. It also functions on real - time inventory , keeping track of what is actually available and in stock . With www.officedepot.fr, Office Depot customers in France, in addition to shopping its stores , now have an easy-to-use electronic commerce site to make their everyday and major office supply purchases.

The new Internet site will...

21/3,K/7 (Item 4 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02646950 Supplier Number: 65269228 (USE FORMAT 7 FOR FULLTEXT)
Actinic Software Launches Major Upgrade to Actinic Catalog E-Commerce
Software For Small- To Medium-Sized Businesses.

PR Newswire, pNA Sept 18, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 881

... Inventory Monitoring

Actinic Catalog 4.0 enables businesses to set stock levels by product, and automatically monitors and updates inventory after every purchase is processed. Orders for out -of- stock items can be automatically suspended. Actinic Catalog also supports back order processing, enabling vendors to easily handle requests for out -of- stock items.

High-Speed Search Capabilities

To make it even easier for **online shoppers** to find the items and information they need, Actinic Catalog 4.0 automatically builds an...

21/3,K/8 (Item 5 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02479575 Supplier Number: 61800311 (USE FORMAT 7 FOR FULLTEXT)
MSC Industrial Direct Co., Inc. to Launch MSCdirect.com.

PR Newswire NNA

PR Newswire, pNA April 10, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 791

... costs and speeding up transaction flow. Functionality includes on-line account set up and account management, real - time inventory availability, real - time order tracking and on-line payment. Orders will be fulfilled through MSC's network of four distribution...

...well as MSC's industry-high 99+% fill rate. Customers will receive the same superior levels of service and support through the site as they do now.

Mitchell Jacobson, Chairman & CEO...

...purchase of semi- planned and unplanned MRO needs. MSC already has years of experience in **electronic order** processing through its own customer procurement system, CDA plus, and through its own vendor managed... ...and our distribution capabilities. Our goal is to develop the premier end-to-end integrated **e** - **commerce** solution for MRO needs and to have the best site in the industry. Together with...

21/3,K/9 (Item 6 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

02450059 Supplier Number: 61398197 (USE FORMAT 7 FOR FULLTEXT)

SpaceWorks Offers Wireless B-to-B e-Commerce Capabilities For Global 2000

With MobileManager.

PR Newswire, p9604

April 7, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 371

... approximately 111 million at the end of 2003. According to Lauren Shu, senior analyst for **e** - **Commerce** software at Dataquest, "Companies who augment their business-to- business **e** - **Commerce** initiatives with wireless capabilities can benefit from the increased efficiency, streamlined business processes and convenience...

21/3,K/10 (Item 7 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01656231 Supplier Number: 48496058 (USE FORMAT 7 FOR FULLTEXT)
France '98 World Cup Site Uses iCat Software for High-Traffic,
Multi-Lingual Internet Store

PR Newswire, p0525SFW019

May 25, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 655

... and enhancements.

"This is a very sophisticated, high-traffic installation that demands an industrial-strength **e** - **commerce** infrastructure in which high performance, availability and scalability are critical," said Philip Mindigo, **e** - **commerce** strategic alliance manager at HP's Internet & Applications System Division. "iCat's **Electronic Commerce** Suite, coupled with HP's recently announced HP Domain Commerce platform on HP 9000 Enterprise...

 $\dots$  official information-technology hardware and maintenance supplier to the 1998 World Cup soccer tournament.

The store offers numerous shopper conveniences. For instance, the site dynamically tracks inventory levels to insure shoppers only order products that are in stock. Soon, shoppers can track their

shipments online using a live link to shipping information. The **store** is currently available in French and English, and will soon be available in Spanish.

The...

21/3,K/11 (Item 8 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

01579524 Supplier Number: 48051713 (USE FORMAT 7 FOR FULLTEXT)
Pomeroy Computer Resources, Inc., a Top-Tier Network Integrator, Chooses
SpaceWorks as 'Extranet Commerce' Partner

PR Newswire, p1014DCTU031

Oct 14, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 666

Md., Oct. 14 /PRNewswire/ -- SpaceWorks, Inc., a fast-emerging leader in the business-to-business Internet commerce arena, today announced that Pomeroy Computer Resources, Inc. (Hebron, KY), a \$475 million publicly traded network integrator, has selected the Company's OrderManager software to create a Web-based, real - time electronic order management environment. Using OrderManager, Pomeroy will provide its FORTUNE 1000 customers and field sales executives with real-time, 24x7 Internet-based electronic ordering and access to data in back-end Pomeroy systems responsible for product catalogs, inventory levels, pricing lists, order tracking and account status.

"We took a close look at several vendors, including pcOrder and Elcom's PECOS. They...

...In selecting SpaceWorks, we tapped the winner of the Gartner Group's 'Business-to-Business **Electronic Commerce** over the Internet'."

In addition to creating extranet links to its corporate customers, Pomeroy's...

# 21/3,K/12 (Item 9 from file: 621) DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

(c) 2004 The Gale Group. All rts. reserv.

01413264 Supplier Number: 46604246 (USE FORMAT 7 FOR FULLTEXT)
MICROSOFT AND VERIFONE ANNOUNCE STRATEGIC AGREEMENT TO DELIVER
COMMERCE-ENABLED INTERNET RETAILING SOLUTIONS

News Release, pN/A

August 5, 1996

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 756

(USE FORMAT 7 FOR FULLTEXT) TEXT:

...Microsoft Corporation today announced a major agreement to deliver and distribute a comprehensive solution for Internet retailing by incorporating VeriFone virtual point-of-sale (vPOS) software into Microsoft Merchant System. The combination of Microsoft Merchant System and VeriFone vPOS software represents the first deployment of a dual Internet retailing and payment solution and is available today to merchants participating in the Microsoft Merchant System...

...compelling solution that combines powerful, easy-to-use tools for creating and managing an online **store** with real-world payment processing," said Bill Gates, chairman and CEO of Microsoft. "VeriFone's payment solution helps Microsoft provide merchants with the transaction capabilities required to make **Internet commerce** a reality today." "We are very pleased to be able to join Microsoft's leadership ability in creating software applications, and its innovative approach to **Internet commerce** software with VeriFone's leadership in secure payment transaction products," said Hatim A. Tyabji, chairman...

...of global merchants and financial institutions, this agreement should further accelerate the deployment of secure Internet commerce."

Microsoft Merchant System is an integrated Internet retailing solution that allows companies to develop Internet storefronts quickly and easily. Microsoft Merchant System is designed to provide unparalleled functionality for Internet commerce, including detailed user and order tracking, the ability to conduct dynamic promotion-based merchandising, support for any product database schema, extensible APIs, and store creation tools such as sample store templates and support for most HTML authoring tools. This integrated solution is intended to reduce the amount of custom development time and effort required by companies to set up a commerce site on the Internet. VeriFone's Internet commerce products, vPOS and vGATE, provide open Internet payment solutions for financial institutions and merchants. The...

...beta program that begins today. The final Microsoft Merchant System product is scheduled for general **availability** in the fourth quarter, 1996. Bank-specific VeriFone vPOS software is also scheduled to be...

21/3,K/13 (Item 10 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2004 The Gale Group. All rts. reserv.

01375269 Supplier Number: 46341399 (USE FORMAT 7 FOR FULLTEXT)
PeopleSoft Ships Order Management Application; Distribution Software Suite
Gains Customer Acceptance.

Business Wire, p4300046

April 30, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1161

... customer service needs of today's multinational and multi-site businesses. The product applies powerful **electronic commerce**, workflow, and multimedia technology to enhance the information contained in sales orders and automate the sales order cycle.

Unlike traditional distribution systems, which seldom take into account related manufacturing processes, PeopleSoft Order Management provides real - time manufacturing and customer information online through tight integration with PeopleSoft Manufacturing, currently under development. This...

...to dynamic supply information across the entire supply chain. By utilizing PeopleSoft Workflow capabilities, Order Management enables proactive notification of credit limits and shipment status to improve and enhance customer relations. For instance, if a customer is close to reaching a credit limit, People Soft Order Management proactively notifies a customer service representative who can then alert the customer and resolve the problem before a crucial order or shipment is affected.

"PeopleSoft...

21/3,K/14 (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2004 The Gale Group. All rts. reserv.

04749874 Supplier Number: 63991760 (USE FORMAT 7 FOR FULLTEXT)

Prevent your customers losing sight of orders placed online; Web-Fulfilment delivers online order tracking and real-time payment processing.

M2 Presswire, pNA August 10, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 755

... Web-Fulfilment Limited (WFL), the e-fulfilment specialist, has today announced the availability of its Online Order Tracking Service, an innovative facility that allows Internet shoppers to track their orders online, whilst the new Client Management System enables WFL's clients to monitor sales and stock levels in real - time via the Web.

"Our Online Customer Order Tracking Service enables our clients' customers to monitor their order status over the Internet. All...happy."

Fully integrated with the other components of WFL's comprehensive e-fulfilment system, the Online Order Tracking Service includes customer response and is accessed through a client's own website.

The...

21/TI/1 (Item 1 from file: 9)
DIALOG(R)File 9:(c) 2004 The Gale Group. All rts. reserv.

GBP1 billion online sales by 2005

21/TI/2 (Item 1 from file: 275)
DIALOG(R)File 275:(c) 2004 The Gale Group. All rts. reserv.

Site Selection - The three rules of retailing-location, location, and location-extend to e-commerce.

21/TI/3 (Item 2 from file: 275)
DIALOG(R)File 275:(c) 2004 The Gale Group. All rts. reserv.

Avoid E-Business Project Pitfalls. (Industry Trend or Event)

21/TI/4 (Item 1 from file: 621)
DIALOG(R) File 621: (c) 2004 The Gale Group. All rts. reserv.

SatisFusion Announces the First Comprehensive Online Parts Ordering System Designed to Deliver Added Value to the Service Industry.

21/TI/5 (Item 2 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

Office Depot Launches Second International E-Commerce Site.

21/TI/6 (Item 3 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

Office Depot Launches Second E-Commerce Site in Japan Under the Office Depot Name; The Company Has Eight Unique E-Commerce Sites Around The World.

21/TI/7 (Item 4 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

Actinic Software Launches Major Upgrade to Actinic Catalog E-Commerce Software For Small- To Medium-Sized Businesses.

21/TI/8 (Item 5 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

MSC Industrial Direct Co., Inc. to Launch MSCdirect.com.

21/TI/9 (Item 6 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

SpaceWorks Offers Wireless B-to-B e-Commerce Capabilities For Global 2000 With MobileManager.

21/TI/10 (Item 7 from file: 621)
DIALOG(R) File 621: (c) 2004 The Gale Group. All rts. reserv.

France '98 World Cup Site Uses iCat Software for High-Traffic, Multi-Lingual Internet Store

21/TI/11 (Item 8 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

Pomeroy Computer Resources, Inc., a Top-Tier Network Integrator, Chooses SpaceWorks as 'Extranet Commerce' Partner

21/TI/12 (Item 9 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

MICROSOFT AND VERIFONE ANNOUNCE STRATEGIC AGREEMENT TO DELIVER COMMERCE-ENABLED INTERNET RETAILING SOLUTIONS

21/TI/13 (Item 10 from file: 621)
DIALOG(R)File 621:(c) 2004 The Gale Group. All rts. reserv.

PeopleSoft Ships Order Management Application; Distribution Software Suite Gains Customer Acceptance.

21/TI/14 (Item 1 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

Prevent your customers losing sight of orders placed online; Web-Fulfilment delivers online order tracking and real-time payment processing.

21/TI/15 (Item 2 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

Tibbett & Britten and Woolworths in 'intelligent tagging' trials.

21/TI/16 (Item 3 from file: 636)
DIALOG(R) File 636: (c) 2004 The Gale Group. All rts. reserv.

New IBM e-commerce software will lead companies into the next generation of e-business.

21/TI/17 (Item 4 from file: 636)
DIALOG(R)File 636:(c) 2004 The Gale Group. All rts. reserv.

-ICAT: France '98 World Cup site uses iCat software for high-traffic, multi-lingual Internet store

21/TI/18 (Item 1 from file: 148)
DIALOG(R) File 148: (c) 2004 The Gale Group. All rts. reserv.

webMethods' Web Automation Toolkit Adds Visual Basic and 'Intelligent

Document' Support

JMB

Date: 10-Nov-04

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Set
        Items
                Description
                REALTIME OR REAL() TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR
S1
      4230732
              ON(1W) FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-
             W) TIME OR JIT
S2
      6414575
                STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?
             OR SALE? ?
S3
      9757395
                CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?
S4
      2094110
                AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W) -
             STOCK
S5
      7500950
                LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-
             TA OR MINIMUM OR MAXIMUM OR MIN() MAX
S6
      3924914
                DROPS OR HITS OR REACH? OR GOES () BELOW OR ATTAIN OR ARRIVE
                NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR
S7
      2311172
              TRANSMIT OR SEND OR EMAIL OR BULLETIN() BOARD
S8
      7621994
                MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-
             OM? ?
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                 (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMME-
             RCE OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-
             DERING)
       199407
                S2(2N)S3
S11
         2576
                S10(3N)S1
S12
         2576
                S10 (5N) S11
S13
          305
                S12(S)(S4 OR S5)
S14
        34022
                S7 (5N) S8
S15
           10
                S13(S)S14
S16
            2
                S15(2S)S9
S17
            9
                RD S15 (unique items)
S18
        63112
                S7 (10N) S8
S19
           10
                S13(S)S18
S20
            9
                RD (unique items)
S21
                S20 NOT PY>2001
? show files
File 47: Gale Group Magazine DB(TM) 1959-2004/Nov 10
         (c) 2004 The Gale group
File 570: Gale Group MARS(R) 1984-2004/Nov 09
         (c) 2004 The Gale Group
File 635: Business Dateline(R) 1985-2004/Nov 09
         (c) 2004 ProQuest Info&Learning
File 476: Financial Times Fulltext 1982-2004/Nov 10
         (c) 2004 Financial Times Ltd
File 477: Irish Times 1999-2004/Nov 09
         (c) 2004 Irish Times
File 710: Times/Sun. Times (London) Jun 1988-2004/Nov 04
         (c) 2004 Times Newspapers
File 711: Independent (London) Sep 1988-2004/Nov 09
         (c) 2004 Newspaper Publ. PLC
File 756: Daily/Sunday Telegraph 2000-2004/Nov 10
         (c) 2004 Telegraph Group
File 757:Mirror Publications/Independent Newspapers 2000-2004/Nov 09
         (c) 2004
File 387: The Denver Post 1994-2004/Nov 09
         (c) 2004 Denver Post
File 471: New York Times Fulltext 90-Day 2004/Nov 10
         (c) 2004 The New York Times
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
         (c) 2002 Phoenix Newspapers
File 494:St LouisPost-Dispatch 1988-2004/Nov 08
         (c) 2004 St Louis Post-Dispatch
File 498:Detroit Free Press 1987-2004/Nov 02
         (c) 2004 Detroit Free Press Inc.
File 631:Boston Globe 1980-2004/Nov 07
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(c) 2004 Boston Globe

File 633: Phil. Inquirer 1983-2004/Nov 09

(c) 2004 Philadelphia Newspapers Inc

File 638: Newsday/New York Newsday 1987-2004/Nov 08 (c) 2004 Newsday Inc.

File 640:San Francisco Chronicle 1988-2004/Nov 10

(c) 2004 Chronicle Publ. Co.

File 641:Rocky Mountain News Jun 1989-2004/Nov 05

(c) 2004 Scripps Howard News

File 702:Miami Herald 1983-2004/Nov 08

(c) 2004 The Miami Herald Publishing Co.

File 703:USA Today 1989-2004/Nov 09

(c) 2004 USA Today

File 704: (Portland) The Oregonian 1989-2004/Nov 08

(c) 2004 The Oregonian

File 713:Atlanta J/Const. 1989-2004/Nov 07

(c) 2004 Atlanta Newspapers

File 714: (Baltimore) The Sun 1990-2004/Nov 09

(c) 2004 Baltimore Sun

File 715: Christian Sci. Mon. 1989-2004/Nov 10

(c) 2004 Christian Science Monitor

File 725: (Cleveland) Plain Dealer Aug 1991-2004/Nov 08

(c) 2004 The Plain Dealer

File 735:St. Petersburg Times 1989- 2004/Nov 07

(c) 2004 St. Petersburg Times

21/3,K/1 (Item 1 from file: 47)

DIALOG(R)File 47:Gale Group Magazine DB(TM)

(c) 2004 The Gale group. All rts. reserv.

05974847 SUPPLIER NUMBER: 68648329 (USE FORMAT 7 OR 9 FOR FULL TEXT)

THE HOC 100. (Buyers Guide)

Home Office Computing, 18, 12, 52

Dec, 2000

DOCUMENT TYPE: Buyers Guide ISSN: 0899-7373 LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 6611 LINE COUNT: 00548

... 3464, www.bizfinity.com)

For a comprehensive solution that takes Web commerce to the next level, you've got to see Bizfinity. The site combines a hosted Web store and shopping cart with real - time online accounting and inventory management, so customers automatically update your books as they order. Scores of added features help your Internet venture run smoothly...

21/3,K/2 (Item 2 from file: 47)

DIALOG(R)File 47:Gale Group Magazine DB(TM)

(c) 2004 The Gale group. All rts. reserv.

03956871 SUPPLIER NUMBER: 14396892 (USE FORMAT 7 OR 9 FOR FULL TEXT) Gupta SQLBase Server for NetWare. (version 5.12 from Gupta Corp.) (Software Review) (one of seven evaluations of Structured Query Language databases for Intel platforms in 'PC-based SQL: time to commit?') (Evaluation)

Butler, Brian; Canter, Sheryl

PC Magazine, v12, n17, p310(3)

Oct 12, 1993

DOCUMENT TYPE: Evaluation ISSN: 0888-8507 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 2776 LINE COUNT: 00213

... DLLs can be called by stored procedures and triggers. With this feature, a trigger that monitors warehouse inventory levels could automatically notify a purchasing manager through electronic mail when stock is too low. Unlike OS/2, NT provides fault protection at the thread level rather than at the process level, so a bad DLL will only bring down the user thread accessing it.

A MULTITUDE...

21/3,K/3 (Item 1 from file: 635)

DIALOG(R) File 635: Business Dateline(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

0564372 95-20055

4Home Productions releases simply accounting for Windows version 3.0A

Rizzi, Sue

Business Wire (San Francisco, CA, US) s1 p1

PUBL DATE: 950123 WORD COUNT: 534

DATELINE: Islandia, NY, US

TEXT:

...tracks advances, and accommodates two user-definable income fields and five user-definable deduction fields.

#### Inventory Control

Simply Accounting automatically updates inventory as purchases and sales are entered. The Inventory Ledger maintains inventory adjustments, transfers, and current stock levels and values, and highlights items to reorder.

Project Costing Project Summary and Project Detail reports...

21/3,K/4 (Item 1 from file: 476) DIALOG(R) File 476: Financial Times Fulltext (c) 2004 Financial Times Ltd. All rts. reserv.

0003052741 B05KNA3AGAFT Contracts / Ericsson Information Systems Financial Times, Section F5. ED, P 34 Wednesday, November 13, 1985 DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT Word Count: 221

#### TEXT:

...modems and dial-up BT lines. When orders are received, the system reports on the availability of stock, and prints out a sales invoice set. This set is also used as an order picking list. The stock control module automatically updates products records, and provides purchase order lists when required. The system will provide route listings...

21/3,K/5 (Item 1 from file: 713) DIALOG(R) File 713: Atlanta J/Const. (c) 2004 Atlanta Newspapers. All rts. reserv.

#### 11180081

#### DAILY BRIEFING

Atlanta Constitution (AC) - Friday, June 29, 2001

By: From staff and wire reports

Edition: Home Section: Business Page: C2

Document Type: Brief Word Count: 2,444

- ... and poultry, the Miami-based fast-food chain said Thursday. Burger King has been the target of a boycott by People for the Ethical Treatment of Animals, a group that claimed...
- ...ripping out cows' horns. ''We're ending our Burger King protests and are examining other targets ,'' said PETA spokesman Bruce Friedrich. Distributor expands S. Fulton operation \* United Natural Foods will move...
- ... nurses the ability to swipe patient cards in the hospital's supply vending machines, which send transaction notification to Geac's control application. In turn, the inventory application can then automatically issue any necessary replenishments. MANUFACTURING: BASF to close plant in Texas

Mount Olive, N.J...

| Set  | Items   | Description  |
|------|---------|--|
| S1   | 15837   | REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR    |
|      | 0       | N(1W)FLY OR IMMEDIATE? OR INSTANT? OR INTERACTIV? OR JUST(1-   |
|      | W)      | TIME OR JIT  |
| S2   | 10167   | STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? ?     |
|      | OR      | SALE? ?  |
| S3   | 32728   | CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?         |
| S4   | 3618    | AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)-    |
|      | ST      | OCK  |
| S5   | 12480   | LEVEL? OR QUANTITY OR TARGET? ? OR AMOUNT OR NUMBER OR QUO-    |
|      | TA      | OR MINIMUM OR MAXIMUM OR MIN() MAX                             |
| S6   | 2174    | DROPS OR HITS OR REACH? OR GOES () BELOW OR ATTAIN OR ARRIVE   |
| s7   | 10480   | NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? ? OR    |
|      | T       | RANSMIT OR SEND OR EMAIL OR E() MAIL OR ELECTRONIC() MAIL OR - |
|      | BU      | LLETIN()BOARD  |
| S8   | 30252   | MANAGER? ? OR MANAGEMENT OR STORE? ? OR CONTROL OR STOCKRO-    |
|      | OM      | 1? ?   |
| S9   | 6679    | (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMME-  |
|      |         | E OR SHOP? OR RETAIL? OR SALES OR SELLING OR ORDER? ? OR OR-   |
|      |         | RING)  |
| S10  | 1819    | S2 (2N) S3   |
| S11  | 8,9     | S10(5N)S1 .  |
| S12  | 32      | S11(S)(S4 OR S5)   |
| S13  | 27      | S12(S)(S7 OR S8)   |
| S14  | 5       | S13 (2S) S9  |
| S15  | 5       | S14 NOT PY>2001  |
|      | w files |  |
| File | •       | oSource 82-2004/Jul  |
|      | (c)200  | 4 Info.Sources Inc   |

#### 15/3,K/1

DIALOG(R) File 256: TecInfoSource (c) 2004 Info. Sources Inc. All rts. reserv.

02682667 DOCUMENT TYPE: Company

#### Sameday.com (682667)

20490 E Business Pkwy City of Industry, CA 91789 United States

TELEPHONE: (626) 435-8000

HOMEPAGE: http://www.sameday.com

EMAIL: info@sameday.com

RECORD TYPE: Directory

CONTACT: Sales Department

STATUS: Active

SALES: NA

PERSONNEL: Nesbitt, Alex, President; Nesbitt, Alex, Chief Executive Officer; Hansen, Tom, Chief Operating Officer; Krainin, Andrew, VP Marketing; Kummer, Herb, VP; Kummer, Herb, Chief Technology Officer; Thompson, Pam, VP Sales; Thompson, Pam, VP Business Development;

D'Angeli, Louis, VP Operations

REVISION DATE: 20010430

Sameday.com provides services for e - commerce businesses that enable them to greatly improve the efficiency of their supply chains. It enables

...hours. Additionally, Sameday.com provides its customers with continual access to their inventory and the **status** of their orders and deliveries, no matter where they are located. Another feature of Sameday.com's services is iShipper, an **order management** system that **immediately** relays to shoppers the status of their order and when they should expect to receive the delivery.

#### 15/3, K/2

DIALOG(R) File 256: TecInfoSource (c) 2004 Info. Sources Inc. All rts. reserv.

01767743 DOCUMENT TYPE: Product

PRODUCT NAME: DataModes Wholesale Distribution (767743)

DataModes Inc (586803) 4200 Perimeter Center #202 Oklahoma City, OK 73112 United States TELEPHONE: (405) 947-3887

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020429

DataModes Wholesale Distribution provides an integrated system for order

processing, inventory control, and accounting for a wide range of businesses. Customer orders are entered, tracked shipped, and invoiced with order processing system. Order entry automatically an **online** invoicing, accounts receivable, inventory control , and profit reporting. Open orders provide for a status report on order backlogs. Customer orders can be entered by line item referencing standard prices and customer discounts. DataModes Wholesale Distribution verifies on-hand availability of items at order entry time and simultaneously deducts from inventory. DataModes Wholesale Distribution notifies....

#### 15/3,K/3

DIALOG(R) File 256: TecInfoSource (c) 2004 Info. Sources Inc. All rts. reserv.

01129119 DOCUMENT TYPE: Product

PRODUCT NAME: Photo-shopping.net (129119)

Graphics Development International Inc (417319) PO Box 6167 San Rafael, CA 94903 United States

TELEPHONE: (415) 479-6935

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 030206

Graphics Development International's Photo-shopping.net is an e commerce and transaction tracking system that can be customized with branding elements. Photo-shopping.net provides...

...also processes credit card payments. Photo-shopping.net generates inventory, customer, freight, sales, and delivery status, and other reports. It also provides online retailers with remote administration, mailing list generation, and inventory control features. The system automatically generates sales receipts, which are forwarded to customers and companies. Photo-shopping.net provides customers...

#### 15/3,K/4

DIALOG(R) File 256: TecInfoSource (c) 2004 Info. Sources Inc. All rts. reserv.

00134677 DOCUMENT TYPE: Review

PRODUCT NAMES: Ironworks (727822)

TITLE: Order Management: The starting point of the iSource Global

Enabled...

AUTHOR: Murphree, Julie SOURCE: iSource Business, p43(3) Sep 2001 HOMEPAGE: http://www.isourceonline.com

RECORD TYPE: Review

REVIEW TYPE: Product Analysis GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

Ironside Technologies' Ironworks is highlighted in a discussion of the order management market, which is maturing, but provides only the most rudimentary levels of the functions needed. Spokespeople for industry leaders, including i2 Technologies, Click, NetVendor, Entigo, and...
...Companies, a distributor of equipment and nonfood supplies to the hospitality industry, chose the Ironworks Internet e - commerce system, which provides a direct, real - time link to a customer order management system. The system provides the most current information for product availability, order confirmation, and shipping details. A full e-catalog provides customers with full product specifications...

...standards. A visit to Boelter's online system allows a hotel or restaurant chain's management to generate reports based on individual locations. Among topics covered are the two order management views (outward to the customer and inward to the company) provided, extended business-to-business (B2B) relationships; and the influence of enterprise resource planning (ERP) and supply chain management (SCM) suppliers.

#### 15/3,K/5

DIALOG(R) File 256: TecInfoSource (c) 2004 Info. Sources Inc. All rts. reserv.

00124567 DOCUMENT TYPE: Review

PRODUCT NAMES: Egreetings (787752)

TITLE: Christmas in July:...lessons learned from last year...

AUTHOR: King, Julia

SOURCE: Computerworld, v34 n28 p38(2) Jul 10, 2000

ISSN: 0010-4841

HOMEPAGE: http://www.computerworld.com

RECORD TYPE: Review

REVIEW TYPE: Product Analysis GRADE: Product Analysis, No Rating

REVISION DATE: 20020819

...Christmas shopping season, the online e-tailer was astounded to discover that customers preferred to **send** the digital 'IOUs' as gifts, rather than truffles or teddy bears. Sales numbers were between...

...impact sales, such as the server breakdowns experienced last year by Toys R Us. Among **e - commerce** companies, lack of physical experience in such areas as operations, marketing, and administration left many **online shoppers** annoyed about **out -of- stock** notices, late or skipped deliveries, and too-difficult return policies. Because the **online retail** market is expected to be 85 percent bigger this year, e-tailers have much more...

...the order-taking side with a back- end database of inventory information, and will allow real - time inventory level tracking and uploading of new images on an as-needed basis. Egreetings will also offer digital certificates that can be redeemed at 27 more online retail partners, including Godiva Chocolatier and FTD.com. Activities underway at SupremeVideo.com (soon to be...

| 6 S L10(5N)L1<br>0 S L11 AND (L4 OR L5 OR L6)<br>0 S L11 AND L7   | )<br>} |       | S REALTIME OR REAL()TIME OR AUTOMATIC? OR DYNAMIC? OR LIVE OR O<br>S STOCK OR INVENTORY OR MERCHANDISE OR COMMODITY OR ORDER? OR S |
|---|--------|-------|--|
| 36708 S LEVEL? OR QUANTITY OR TARGET? OR AMOUNT OR NUMBER OR QUOTA OR 931 S DROPS OR HITS OR REACH? OR GOES()BELOW OR ATTAIN OR ARRIVE 2703 S NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? OR TRA 65745 S MANAGER? OR MANAGEMENT OR STORE? OR CONTROL OR STOCKROOM?  44 S (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMMERCE 275 S L2(2N)L3  6 S L10(5N)L1  0 S L11 AND (L4 OR L5 OR L6)  0 S L11 AND L7 | 3      | 89109 | CONTROL OR MANAGEMENT OR MONITOR? OR REPORT? OR TRACK?   |
| 931 S DROPS OR HITS OR REACH? OR GOES() BELOW OR ATTAIN OR ARRIVE 2703 S NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? OR TRA 65745 S MANAGER? OR MANAGEMENT OR STORE? OR CONTROL OR STOCKROOM? 44 S (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMMERCE 275 S L2(2N)L3 6 S L10(5N)L1 0 S L11 AND (L4 OR L5 OR L6) 0 S L11 AND L7  |        | 13427 | AVAILABILIT? OR STATUS OR BALANCE? OR IN()STOCK OR OUT(1W)STO  |
| 2703 S NOTICE OR NOTIFY OR NOTIFICATION? OR ALERT? OR UPDATE? OR TRA 65745 S MANAGER? OR MANAGEMENT OR STORE? OR CONTROL OR STOCKROOM? 44 S (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMMERCE 275 S L2(2N)L3 6 S L10(5N)L1 0 S L11 AND (L4 OR L5 OR L6) 0 S L11 AND L7  | •      | 36708 | LEVEL? OR QUANTITY OR TARGET? OR AMOUNT OR NUMBER OR QUOTA OR  |
| 65745 S MANAGER? OR MANAGEMENT OR STORE? OR CONTROL OR STOCKROOM? 44 S (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMMERCE 275 S L2(2N)L3 6 S L10(5N)L1 0 S L11 AND (L4 OR L5 OR L6) 0 S L11 AND L7   | 5      |       | •••  |
| 44 S (E OR ELECTRONIC OR ONLINE OR INTERNET OR CYBER) (1W) (COMMERCE 275 S L2(2N)L3 6 S L10(5N)L1 0 S L11 AND (L4 OR L5 OR L6) 0 S L11 AND L7   | 1      |       |  |
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| 6 S L10(5N)L1<br>0 S L11 AND (L4 OR L5 OR L6)<br>0 S L11 AND L7   | )      |       |  |
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|   |        |       | ·  |
|   | . 4    | U .   | LII AND L9   |

- L11 ANSWER 1 OF 6 CONFSCI COPYRIGHT 2004 CSA on STN
- AN 93:5246 CONFSCI
- DN 93005246
- TI Efficiency of frequency response analysis for evaluating the dynamic performance of manufacturing ordering and control strategies
- AU Ferris, J.S.; Towill, D.R.
- CS Univ. Wales, UK
- SO IEE, Conference Services, Savoy Place, London WC2R 0BL, UK; Telephone: 071-240 1871 ext. 222; Telex: 261176 IEE LDN G; Fax: 071-497 3633, Proceedings.

  Meeting Info.: 923 0596: Third International Conference on Factory 2000 -

Meeting Info.: 923 0596: Third International Conference on Factory 2000 - Competitiveness Performance t hrough Advanced Technology (9230596). York (UK). 27-29 Jul 1992. Institution of Electrical Engineers (IEE).

- DT Conference
- FS DCCP
- LA UNAVAILABLE
- TI Efficiency of frequency response analysis for evaluating the dynamic performance of manufacturing ordering and control strategies
- L11 ANSWER 2 OF 6 CONFSCI COPYRIGHT 2004 CSA on STN
- AN 84:20814 CONFSCI
- DN 84032214
- TI Importance of field instrumentation calibration to effective real time inventory and process control
- AU Neesbye-Hanson, O.
- CS Gulf Oil, Houston, TX, USA
- 1984, Proceedings available: IEEE Service Center, 445 Hoes Lane, Piscataway, NJ 08854, USA.

  Meeting Info.: 842 0226: American Control Conference (8420226). San Diego, CA (USA). 6-8 Jun 84. American Automatic Control Council; American Inst. Aeronautics & Astronautics; American Inst. Chemical Engineers; American Soc. Mechanical Engineers; Instrument Soc. America; Inst. Electrical & Electronics Engineers.
- DT Conference
- FS DCCP
- LA UNAVAILABLE
- TI Importance of field instrumentation calibration to effective real time inventory and process control
- L11 ANSWER 3 OF 6 CONFSCI COPYRIGHT 2004 CSA on STN
- AN 82:21171 CONFSCI
- DN 82033190
- TI Merchandise Planning and Control: An Interactive Approach
- AU Donofrio, T.J.; Kleinberger, H.
- CS Retail Strategies, Inc., 21 Glenair Ave., Waldwick, NJ 07463
- SO 1982, Proceedings available: IIE, 25 Technology Park/Atlanta, Norcross, GA 30092, Order No. IIE-P-255; ISSN: 0163-5573; 748 pages.

  Meeting Info.: 822 0163: 1982 Annual Industrial Engineering Conference (8220163). New Orleans, LA. 23-27 May 82. Institute of Industrial Engineers (IIE); American Institute of Industrial Engineers (AIIE).
- DT Conference
- FS DCCP
- LA UNAVAILABLE
- TI Merchandise Planning and Control: An Interactive Approach
- L11 ANSWER 4 OF 6 CONFSCI COPYRIGHT 2004 CSA on STN

- AN 78:100221 CONFSCI
- DN 79040597
- TI Identification of the **dynamic** model of wholesalers' inventory control behavior
- AU Mori, F.
- CS Japan
- SO Preprints (Eng) in Conference Record, for information: IEEE Service Center, 445 Hoes Lane, Piscataway, NJ 08854..

  Meeting Info.: International Conference on Cybernetics and Society (784 2381). Tokyo, Japan. 3-7 Nov 78. Institute of Electrical and Electronics Engineers (Systems, Man & Cybernetics Society).
- DT Conference Article
- FS DCCP
- LA UNAVAILABLE
- TI Identification of the **dynamic** model of wholesalers' inventory control behavior
- L11 ANSWER 5 OF 6 CONFSCI COPYRIGHT 2004 CSA on STN
- AN 76:8690 CONFSCI
- DN 76061977
- TI Real-time inventory management.
- AU Muckstadt, J.A.
- SO Abstracts in TIMS/ORSA Bulletin" No. 1, 1976, \$3: TIMS, 146 Westminster St., Providence, RI 02903 or ORSA, 428 East Preston St., Baltimore, Md 21202..

Meeting Info.: The Institute of Management Sciences/Operations Research Society of America Joint National Meeting (A761017). Philadelphia, Pennsylvania. 31 Mar-2 Apr 76. The Institute of Management Sciences; Operations Research Society of America.

- DT Conference Article
- FS DCCP
- LA UNAVAILABLE
- TI Real-time inventory management.
- L11 ANSWER 6 OF 6 CONFSCI COPYRIGHT 2004 CSA on STN
- AN 74:21725 CONFSCI
- DN 75010268
- TI Interactive goal programming in inventory management.
- AU Garrido, B.
- CS Southern Bell Tel & Tel, Miami, Florida.
- SO Abstracts in ORSA Bulletin," Fall 74; \$2.00: ORSA/TIMS Puerto Rico Meeting, 428 East Preston St., Baltimore, Md. 21202..

  Meeting Info.: 46th Meeting of Operations Research Society of America/21st Meeting of The Institute of Management Sciences (B744010). San Juan, Puerto Rico. 16-18 Oct 74. Operations Research Society of America; The Institute of Management Sciences.
- DT Conference Article
- FS DCCP
- LA UNAVAILABLE
- TI Interactive goal programming in inventory management.

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